

BT Home Hub Manager - Wireless | Not secure

BT Home Hub 5 Help | A-Z

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BT Access Control
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2.4 GHz Wireless Configuration

Wireless SSID:	BTHub5-6T8Z
Wireless interface type:	802.11 b/g/n (up to 144 Mb/s)
Security:	WPA2 only
Channel selection:	Automatic (Smart Wireless)

5 GHz Wireless Configuration

Wireless SSID:	BTHub5-6T8Z
Wireless interface type:	802.11 a/n/ac (up to 1300 Mb/s)
Security:	WPA2 only
Channel selection:	Automatic (Smart Wireless)

[Reset wireless settings to default](#)

Smart Wireless

If you're having problems with poor wireless range or speed, first click on the 'Refresh' button. Your Hub will automatically pick the best channel. (Please wait approximately one minute for your Hub to automatically pick the

Two wireless networks, both with the same SSID



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2.4 GHz Wireless
5 GHz Wireless
WPS

2.4 GHz Wireless Configuration

Wireless network enable:	<input checked="" type="radio"/> Yes <input type="radio"/> No
Wireless SSID:	<input type="text" value="BTHub5-6T8Z-2"/>
Wireless interface type:	<input type="text" value="802.11 b/g/n (up to 144 Mb/s)"/>
Channel selection:	<input type="text" value="Automatic (Smart Wireless)"/>
Current channel:	Channel 11
Security:	<input checked="" type="radio"/> WPA2 Only (Recommended) <input type="radio"/> WPA only <input type="radio"/> WEP (64/40 bits) (only available with 802.11 b/g) <input type="radio"/> None
Wireless key (WPA2):	<input type="text" value="ABCD12345"/> Strength <div style="width: 50px; height: 10px; background: linear-gradient(to right, orange, red);"></div> <p style="font-size: small;">Between 8 and 63 characters (which can be letters, numbers and punctuation) Advice for a secure key</p>
MAC Address:	40:f2:01:3e:8b:a5

[Reset wireless settings back to default.](#)

Select the 2.4GHz network and re-name the SSID to add e.g. -2

Then make sure your mobile phone is connected to the 2.4GHz network, before trying to add the WiFi device in the C-Home App